

Plumtool Warranty

All products in the Plumtool range have a one-year warranty from date of purchase against faulty workmanship and materials. This guarantee does not cover products that have been altered, misused, abused, or subjected to normal wear and tear.

Plumtool products are designed and manufactured for a specific purpose, and if used for purposes other than their intended use, will not be covered by the guarantee. Before returning items that may be deemed faulty, please consider the normal wear and tear factor as some charges may be incurred if not deemed a warranty repair.

Consumable items, which may include, but are not limited to, drill bits, blades, chucks, arbors, or similar attachments are expressly excluded from this warranty coverage. All warranty-related servicing must be performed exclusively by an authorized person.

If this product exhibits any defects in materials or workmanship (excluding those resulting from abnormal or non-authorized usage), you have the option, at your own expense, to dispatch the product to the address provided above for either replacement or repair. Your entitlements under this warranty are in addition to any other rights granted to you by the Australian Consumer Law or other pertinent regulations. Our products are accompanied by guarantees that cannot be excluded under the Australian Consumer Law. You have the right to receive a replacement or refund in case of a significant product failure. Additionally, you retain the right to request the repair or replacement of the product if it fails to meet acceptable quality standards and the failure does not qualify as a major one.

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